

## West Area Panel Actions from Previous Meeting

Description of issue	Status
<p><b>Correction of Previous Minutes</b>            Add Muriel Briault and Alison Gray to the representatives. Check spelling of Anne Packham. Add Anne Pissaridou to apologies.</p>	Minutes updated
<p>Ododo to investigate the report conducted into MEARS and the report that came to housing committee.</p>	Update provided at meeting
<p><b>Role of resident inspectors</b> Housing officer to give brief update on resident inspectors and their extension of their roles and work. To be included in next minutes.</p>	Update provided at meeting
<p>Amend Minutes of September meeting to clarify point below            An officer gave the following responses to resident's and leaseholder's enquiries concerns and statements: · It was stated that the EDB came in April however although Mears had carried out the bid however the bid didn't provide further specifics. · It was clarified that Mears had not been involved in the bidding process this year due to Covid. · An officer stated that an effort to schedule service improvement group meetings was underway.</p>	Minutes updated
<p>Chute-room doors Housing officer to clarify whether there has been any arrangements with MEARS to take responsibility to any costs incurred in delayed works the damage of the chute-room doors.</p>	Update provided at meeting
<p>Planting Day Alison to arrange planting day when Covid Restrictions allow. And Beth to put Alison in touch with Good Gym</p>	Complete
<p>Communal aerials A resident requested clarification on whether any other aerial providers have managed to solve the compatibility issues and enable changing the supplier.</p>	Response included in minutes (5.16)
<p>Allocation of Surplus EDB Funds Clarification requested on whether the surplus West Area unspent fund are going back into the general pot. Community Engagement Team to provide this clarification.</p>	Response included in minutes (5.19)
<p>EDB Publicity - A resident would like a clear criteria of which EDB works would be charged to leaseholders and which would not.</p>	Response included in minutes (5.22)

CE Team to confirm date of feedback to T&L paper	Complete – Update in minutes
CE team to send Powerpoint slides of Tenant and Leaseholder Strategy	Complete
Hannah to take feedback back to Sam	Complete
EDB Update	
- Keith to update Muriel on the shed	
- CE Team to provide information on when the next panel is	
- Keith to provide estimated completion dates or clear time scales and to provide in next minutes	Update provided at meeting